

Certificate ES11/9596

The management system of

EFRON CONSULTING S.L.

C/ Ulises, 97
28043 Madrid. España

has been assessed and certified as meeting the requirements of

ISO/IEC 20000-1:2011

For the following activities

El sistema de gestión de servicios TI de Efron Consulting que da apoyo a la prestación de los servicios de acuerdo con su catálogo desde sus oficinas centrales en Madrid

- *Servicio de mantenimiento de software correctivo y evolutivo no planificado*
- *Servicio ASP del producto "Ulises (Budget Management & Project Management)", propiedad de Efron Consulting.*

"The IT service management system of Efron Consulting supporting the provision of services, in accordance with the service catalogue, to its customers from the Madrid's Head Office .

- *Unplanned maintenance for corrective and evolutionary Software*
- *ASP service for the Efron Consulting product : "Ulises (Budget Management & Project Management)"*

Further clarifications regarding the scope of this certificate and the applicability of ISO/IEC 20000-1:2011 requirements may be obtained by consulting the organization

This certificate is valid from 10 February 2016 until 10 February 2019
and remains valid subject to satisfactory surveillance audits.
Re certification audit due before 3 December 2018.
Issue 3. Certified with SGS since 29 December 2010.

Authorized by

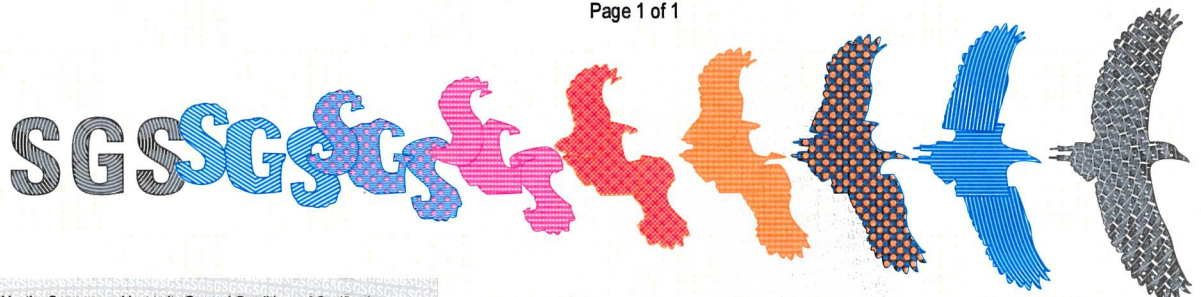


Álvaro Rodríguez de Roa
Director de Seguridad de la Información y
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